



## **FAQs:**

### **1. What is Arising Direct?**

**Ans:** Arising Direct is a direct selling company. Which introduces huge range of Health and Personal products for best prices than market.

### **2. How to join Arising Direct?**

**Ans:** You can join Arising Direct with a reference who is already an Associate of Arising Direct or by contacting the Arising Direct customer care.

### **3. What Steps to followed to become an Arising Direct Associate / Franchisee?**

**Ans:** You must get registered with Arising Direct to become an Arising Direct Associate / Franchisee. Registration is Free, on successful completion of registration you will get transaction password along with your User ID and Password, to login and start your business activity.

### **4. Any Limitations to become an Arising Direct Associate / Franchisee?**

**Ans:** Who ever completed 18 Years age can join Arising Direct as an Associate / Franchisee, and also you need your Address Proof, PAN Card Number, ID Proof & Bank Details.

### **5. What to do if i forgot my Login Id / Password?**

**Ans:** You can retrieve your password by giving your Registered User Id and Mobile number at Forgot Password area. If you forget your User Id then you need to send a mail [care@arisingdirect.com](mailto:care@arisingdirect.com) our consultants will help you after verifying the account.

### **6. How to order Arising Direct products?**

**Ans:** You can login to Arising Direct account and there you can browse for the Product range and you can read the information regarding the products with you like. After complete satisfaction you can order them through the order form already available online in your account.

### **7. How to cancel my order?**

**Ans:** Cancellation at Arising Direct is simple. You can send a cancellation request to [care@arisingdirect.com](mailto:care@arisingdirect.com), your order get cancelled provided if the order has not been shipped.

**8. Will i get my payment back on Cancellation?**

**Ans:** Yes, if the order get cancelled you can get your payment back in to your Arising Direct CASH WALLET, so that you can utilize this amount for further purchases.

**9. Am i need to pay extra for courier?**

- a) If you collect the product at our pickup center then NO CHARGES.
- b) Secondly if your order is Rs. 2500 and above courier is FREE.
- c) Rs. 100 is applicable if your order is less than Rs. 2500.